01 - Landing page

Search form in resting state

FROM field populated with nearest airport to IP address

Click FROM field

02 - Search form FROM field

FROM field active

Placeholder text shown in light text

Begin typing departure airport

03 - Search form FROM field

Auto-search drop-down reveals airport or country/city results

Select Manchester airport

04 - Search form TO field

FROM field populated with Manchester airport

TO field now active and highlighted

Begin typing destination airport

05 - Search form TO field

Auto-search drop-down reveals airport or country/city results

Select Malaga airport

06 - Search form

TO field populated with Malaga airport

Search form in resting state

Pause to confirm correct departure and destination airports

Click depart date field

07 - Search form DEPART field

DEPART field active and highlighted clearly

Calendar date picker drops down

Title: Select your departure date

Confirm dates button transparent

Select departure date

08 - Search form Calendar

Selected departure date highlighted. On mouseroll highlights dates between selected date & mouse.

Chosen date populated in field.

Visual transition from active DEP field to active RETURN field. RETURN field now active and highlighted

Calendar title changes to 'Select your return date'

Select return date

09 - Search form Calendar

Selected return date highlighted

RETURN field remains highlighted, populated with selected date.

Dates inbetween departure & return highlighted

Calendar title - animated change to 'dates ok?'

Confirm dates button highlighted

Click confirm dates

10 - Search form Passengers

RETURN field populated with selected date.

Passengers field highlighted & active

Passenger selector drops down

Click + to add passenger

11 - Search form Passengers

Two adult passengers now selected

'1' becomes '2'

Click confirm

12 - Search form Complete

Passengers field populated with confirmed passenger number

Search form complete, in resting state.

Pause to confirm search criteria complete and correct

Click SHOW FLIGHTS

13 - Results page

Results page showing Manchester to Malaga, outbound and return.

Subheader title 'Select your outbound flight'

Total at zero

'Create a trip' onboarding displayed in right sidebar

Create trip menu option in subheader

Click 'Create trip'

14 - Create trip

Create trip pop-up form appears

All fields in resting state with labels in light-grey

Field 1 - trip name. Label 'Think of a name'

Click 'Trip name' field

15 - Create trip Trip name

Trip name field active and highlighted.

Type trip name & click contact field

16 - Create trip Contact number

Trip name populated

'Contact number' field active and highlighted

Type contact no. & click invite field

17 - Create trip Invite

Contact number populated

'Invite' field active and highlighted

Type passenger number

18 - Create trip Contact number

Passenger number entered to send invite

Form complete and in resting state

Click 'Create trip'

19 - Results page

Results page in created trip state

Onboarding gone from right sidebar, replaced with empty sidebar. 'No flights selected' for both outbound and return

Trip menu in subheader

Click 'Add search'

20 - Add search

Search form pop-up appears, populated with original search criteria

Form in resting state

Click TO field

21 - Add search TO field

To field active and highlighted

Begin typing alt destination

22 - Add search TO field

Auto-search drop down reveals airport or country/city results

Select Faro airport

23 - Add search

TO field now populated with Faro

Click 'Add search'

24 - Results page

Results page now showing both searchs

Manchester to Malaga

AND

Manchester to Faro

Compare prices, Portugal more expensive, decide to stick with Spain

Click delete icon on Faro search

25 - Results page

Faro search deleted, results page again showing just Malaga

Decide to compare prices with alternative airports

Click 'add nearest alternative airports'

26 - Add airports

Add nearest airports pop-up appears with option to add Liverpool & Leeds airports as alternatives to Manchester.

Malaga check-box inactive as there are no alternative Spanish airports near Malaga

Click 'Add search'

27 - Results page

Results page now showing three searchs

Manchester - Malaga

Liverpool - Malaga

Leeds Bradford - Malaga

Leeds flight times unsuitable, decide not to consider Leeds

Click delete icon on Leeds search

28 - Results page Compare and decide

Leeds Bradford - Malaga removed

Results page showing just Manchester & Liverpool searches

Weigh up times and prices between Manchester and Liverpool

Select outbound flight

29 - Results page Flight selection

Outbound flight selected and highlighted

Title changes to 'Now select your return flight'

Outbound flight added to basket in sidebar, basic fare selected.

Total updates. Create trip menu in sub header becomes light grey

Add search button becomes transparent.

Select return flight

30 - Results page Flight selection

Return flight selected and highlighted

Title changes to 'Happy with flight selections?'

Return flight added to basket in sidebar, basic fare selected.

Total updates

Highlighted CTA buttons appear in sub-header and basket

Click 'Book these flights'

31 - Results page Flight fares

Flight fare options pop-up appears

Decide to go with Basic because Hayley can upgrade later

Click 'Continue with Basic fare'

32 - Passenger details Passenger 1

Land on Passenger details page, with navigation tab in active state.

Sub-header title 'Enter passenger 1 details'

Passenger one active and highlighted, expanded to reveal passenger details fields in left column.

Details of Basic fare in right column. Price and included items shown.

Click 'Title'

33 - Passenger 1 details Title

Title drop-down appears

Select 'Mrs'

34 - Passenger 1 details Title

Title populated with Mrs

Click First name field

35 - Passenger 1 details First name

First name field active and highlighted

Type first name and click last name field

36 - Passenger 1 details Last name

First name populated

Last name field active and highlighted

Type last name and click DOB

37 - Passenger 1 details Date of birth

Last name populated

Date of birth field active and highlighted

DD/MM/YYYY placeholder

Type date of birth

38 - Passenger 1 details Date of birth

Date of birth populated

Save and continue highlighted

Click Save and continue

39 - Passenger 2 details

Passenger 1 complete, enters completed state, collapsed with alt border colour and name as title

Sub-header title 'Enter passenger 2 details'

Passenger 2 active and highlighted, expanded to reveal details fields in left column.

Details of Basic fare right column. Price and included items shown.

Click Title field

40 - Passenger 2 details Title

Title drop-down appears

Select 'Mrs'

41 - Passenger 2 details Title

Title populated with Mrs

Click First name field

42 - Passenger 2 details First name

First name field active and highlighted

Type first name and click last name field

43 - Passenger 2 details Last name

First name populated

Last name field active and highlighted

Type last name and click DOB

44 - Passenger 2 details Date of birth

Last name populated

Date of birth field active and highlighted

DD/MM/YYYY placeholder

Type date of birth

45 - Passenger 1 details Date of birth

Date of birth populated

Save and continue button highlighted

Hayley decides to upgrade to Comfort fare because she wants extra luggage

Click 'Change fare'

46 - Passenger 2 details Change fare pop-up

Change fare pop-up appears

Click 'Upgrade to comfort'

47 - Passenger 2 details

Passenger 2 details form complete

Comfort fare now showing in right hand column, with updated price and list of items included

Basket updates with Hayley's comfort fare

Total updates

Click 'Save and continue'

48 - Passenger details

Passenger 2 enters completed state, collapsed with alternative border colour and name as title.

Sub header title changes to 'Passenger details complete?'

Continue CTA highlighted

Click 'Continue'

49 - Seat selection

Land on seat selection page.

Seat selection navigation tab active.Passenger details tab in completed state with green tick

Outbound seat selection tab active

Lindsay in active state ready for seat selection

Title: 'select Lindsay's outbound seats'

Select Lindsay's seat

50 - Seat selection Outbound

Selected seat becomes highlighted with a tick

Lindsay enters selected state, with seat number shown

Micro copy: Extra legroom selected

£20 shown for extra legroom

Hayley enters active, highlighted state. No charge on any seats as she has Comfort fare.

Select Hayley's seat

51 - Seat selection Outbound

Selected seat becomes highlighted with a tick

Hayley enters selected state, with seat number shown

Micro copy: Extra legroom selected

£0 shown for extra legroom

Outbound complete button becomes highlighted.

Click Outbound complete

52 - Seat selection Return

Return seat selection tab active

Lindsay in active state ready for seat selection

Title: 'select Lindsay's return seats'

Select Lindsay's seat

53 - Seat selection Return

Selected seat becomes highlighted with a tick

Lindsay enters selected state, with seat number shown

Micro copy: Extra legroom selected

£20 shown for extra legroom

Hayley enters active, highlighted state. No charge on any seats as she has Comfort fare.

Select Hayley's seat

54 - Seat selection Return

Selected seat becomes highlighted with a tick

Hayley enters selected state, with seat number shown

Micro copy: Extra legroom selected

£0 shown for extra legroom

Return complete button becomes highlighted.

Click Return complete

55 - Baggage and extras

Land on baggage and extras page, tab active

Seat selection tab enters completed state with green tick

Lindsay in active highlighted state, expanded with list of items included in selected Basic fare and ready to receive extra items

Title: Add baggage & extras for Lindsay

Decides to add extra cabin bag

Click '+' for an extra cabin bag

56 - Baggage and extras Lindsay

Lindsay updates with extra cabin bag

Listed in right hand column with item price shown

Basket updates with extra item

Total updates.

Click 'Continue'

57 - Baggage and extras Hayley

Lindsay enters completed state, collapsed with extra item price shown

Hayley enters active, highlighted state, expanded with included items in Comfort fare shown

Ready to receive items

Decides to add golf bag

Click '+' for a golf bag

58 - Baggage and extras Hayley

Hayley updates with golf bag

Listed in right hand column with item price shown

Basket updates with extra item

Total updates.

Click 'Continue'

59 - Baggage and extras Lindsay

Hayley enters completed state, collapsed with extra item price shown

Title changes to Baggage complete?'

Click 'Proceed to payment'

60 - Payment

Land on final checkout page

Payment tab active

Baggage tab in complete state with tick

Full flight itinery shown

Decide to split the bill as it would save transferring money

Click 'Split bill'

61 - Payment Split bill

Split bill pop-up opens with Total buttons worked out per passenger.

Click to pay

62 - Go on holiday

Take a bow